



Old Saybrook

Tropical Storm Isaias Recovery – Thursday PM

The following Community Update is being provided to you from the Town of Old Saybrook Emergency Operations Center.

The intent of this document is to provide a summary of preparedness, response and other government activities related to Tropical Storm Isaias.

Good Evening – Good News!

- Eversource is in Town working. They are currently in the Maple Avenue and Ingham Hill Road Areas of Town.
- The Recovery Center has served more than 350 people so far today. While we wish they did not need the resource, we are happy to provide them with assistance.
- The Water Company has restored generator power to their pumping station. Water pressure should be back to normal for the time being.
- If you have an essential medical device with batteries that need to be charged, and have no power, call us and we will pick them up, charge them for you, and return them when charging is complete.
- If you have any medication that needs to be refrigerated, and you are still without power, simply call us and we will devise a plan to assist you. No problem!
- The recovery center is restocked with ice! Go now if you want some!

Not So “Good” Evening News

- Eversource is simply not listening. We have asked for School House Road, at the very least, to be cleared. There remains one tree, a pole, and wires across the street preventing access. We are frustrated. We need this road cleared and ONLY Eversource can do it! We know they listen to these calls so please, go to Schoolhouse Road.
- There are still 3,196 Eversource customers out of power in Old Saybrook. That’s 45 % of Old Saybrook!
- We are begging Eversource to concentrate in areas of Town where residents must rely on well water as there is no CT Water service available. For these residents no power means no water. No ability to flush a toilet, bathe, and sanitize. This is a priority.
- Eversource has not provided us with a power restoration schedule. We continue to ask.
- We are finding that many people are using generators – improperly. The Fire Department responded to multiple calls yesterday for Carbon Monoxide (CO) emergencies related to generator use. PLEASE make sure your generator is located away from your home. CO is colorless and odorless – it is also deadly. Please use care when operating your generator.
- Public Safety is taking all these issues in stride and exercising existing emergency plans when necessary. We are not worried. We got your back Old Saybrook!

Recovery Center OPEN!

- The Town’s Recovery Center is now **OPEN**.
- The Recovery Center is located at the Old Saybrook Senior High School – 1111 Boston Post Road.
- Masks **MUST** be worn at the Recovery Center.
- Masks are available should you need one.

- We are offering charging stations and work stations, ice, free WiFi, hot showers, and an ice cold bottle of water.
- If you have well water and have no power, you may also fill up containers of water at the recovery center.
- Private shower stalls are available and will be cleaned between uses. Please expect a socially distanced line outside when you arrive.
- We will have individual soap, shampoo, tooth paste, and a toothbrush available for your use. We will also have towels – but you may bring our own towels and shower supplies if you wish.
- If you are looking to charge your device, use the wifi, enjoy a cold bottle of water, or desire a shower please enter the main parking lot of the high school and park your vehicle in a parking space.
- If you will be filling containers with water or need ice please park in front of the high school in the fire lane.
- If you forget where to go – no worries – just go to the High School - Police Department staff will be available to assist you.
- **The Recovery Center will remain open until 9 PM tonight.**

Some Final Thoughts...

- Cleanup continues! The Public Works Crew has been hard at work! We thank them for their great work!
- The only place you should be bringing storm debris is the Transfer Station. There is NO OTHER debris management site.
- The Town will continue to strongly advocate on your behalf with Eversource to get the power back on. We do not expect all power to be back on tonight – but we expect significant progress.
- Additional Police Patrols will occur this evening in areas that are without power and that are isolated. We also have additional staff on hand to answer your phone calls should you have a need or a question.
- Should you need any assistance, other than turning your power back on, please contact our Emergency Communication Center at 860-395-3142. We would be happy to speak with you!
- Sorry for the delay with tonight’s update. The First Selectman convened a meeting of his Public Safety Leadership Team at 5 PM and then we participated statewide conference call with the Governor and other State leaders that lasted more than 2 hours. It was a beneficial meeting.
- The Town of Old Saybrook stands at the ready to help all of our residents and is proud to offer you these resources as we recover from Tuesday’s Storm
- The Old Saybrook Office of Emergency Management will provide another update at 10 AM tomorrow morning
- We are One Community – One Team. Stay Safe Old Saybrook.

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**ONE COMMUNITY.
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