



Old Saybrook

Tropical Storm Isaias Response & Recovery

The following Community Update is being provided to you from the Town of Old Saybrook Emergency Operations Center.

The intent of this document is to provide a summary of preparedness, response and other government activities related to Tropical Storm Isaias.

What Happened ?

- There was most certainly a severe wind storm!
- There were numerous trees that fell across streets, into houses, and on top of cars.
- Utility poles split in half, wires fell to the ground, or are low hanging blocking travel.
- There is damage to houses and vehicles – but no one was injured!
- There are widespread power outages throughout Town.
- The following roads are still impassable (because of wires entangled with trees):
 - School House Road (Town Park - North to Westbrook)
 - Mill Rock Road East
 - Northern Ingham Hill Road
 - Watch Hill Road
 - Merritt Lane
 - Maynard Circle
 - River Street West
 - Seagull Road

What We Did During the Storm!

- The Fire Department responded to 25 calls for service.
- The Police Department responded to 118 calls for service.
- The Public Works Department cleared over 15 roads.
- The Emergency Communications Center (The Dispatch Center) received 265 phone calls.
- The Emergency Operations Center was staffed.
- ALL Roads that were blocked with just trees have been cleared!
- The ONLY roads currently blocked have wires entangled with the trees.
- ONLY Eversource Crews can clear these roads.
- DO NOT attempt to clear these roads yourself. No power at your house DOES NOT mean no power in tress! Live wires kill. DO NOT attempt to cut a tree entangled with wires!

What We Are Doing Now !

- Police Officers are patrolling EVERY road for wires down, trees down, & loss of power.
- This provides Eversource with the most accurate information to facilitate power restoration.
- OSPD ATVs are patrolling in the northern School House and Ingham Hill Rd Areas.
- The Fire Department's UTV is at the ready to respond to inaccessible areas.
- Eversource is FIRST clearing roads and making things safe.
- Then they will return to restore power.
- *(This is not our plan but we are not the power company.....)*
- We are doing everything we can to advocate for your power to be restored. Everything.
- Additional Law Enforcement Staff will be on patrol overnight in areas without power.
- We are at the ready to assist you. Please call us if you need assistance.
- Non- Emergency 860-395-3142 – Emergency 911
- Please do not call to have your power turned back on....we do not offer that service!

What We Will BE Doing Tomorrow?

- We will be here for you!
- We will work with Eversource advocating for timely road clearing and power restoration!
- We will continue to work with the community to fully recover from this storm.
- We will provide any resource necessary to assist our citizens!

Final Thoughts

- PLEASE NEVER touch a downed wire. It is VERY dangerous.
- We understand that having no power is frustrating. If you do not have power now, you will most likely not have your power restored until sometime tomorrow.
- If you have well water, have no power, and are in need of water, please contact us.
- Your pictures (taken from a safe place) will allow us to share what's going on with the community! Send them to EOC@OldSaybrookPolice.com
- We are here for you and are only one call away. 860-395-3142 or 911 in an Emergency!



**ONE COMMUNITY.
ONE TEAM.**