

TOWN OF OLD SAYBROOK, CONNECTICUT REQUEST FOR PROPOSAL

Copy – Print Maintenance and Supply Services Addendum 3 May 1, 2019

1. Copier Buyout / Return Updates

De Lage Landen, the leasing company for the "not end of contract" copiers, only offers a buyout to purchase option, there is no buyout to return available to the lessee.

Further, De Lage Landen will not provide what they consider a post-dated quote for a buyout for any date beyond 30 days. The currently provided buyout to purchase quotes represent the best estimate currently available.

2. Current Lease Payments and Contract End Dates

Model	Serial Number Location		Lease \$	Lease End		
Ricoh MP C2504	Ricoh MP C2504 G756RB10283		\$152.62	1/23/2022		
Ricoh MP C3504	Ricoh MP C3504 G706MB60745 2		\$246.97	1/23/2022		
Ricoh MP 2554	G145R401018	Town Clerk	\$123.75	6/18/2020		
Ricoh MP 2554	G145R401044	Assessor	\$123.75	6/18/2020		
Ricoh MP C3003	E153M960689	Parks & Rec	\$281.51	10/1/2018		
Ricoh MP C2503	E214MA61289	Y&FS	\$190.25	12/31/2019		
Ricoh MP2852SP	kicoh MP2852SP W423LC00177		\$146.59	1/6/2019		

3. Copier Fleet Full / Partial Replacement Strategy

Proposals will be considered for either full, partial or potentially no fleet replacement. The existing copier fleet is fully functional, satisfies "must have" print/copy requirements and current devices have not generated any reliability concerns. A primary goal is to maintain current functionality at the best possible cost.

Note that the Addendum 2 copier – printer reconfiguration assumes cost savings based upon per page price differences. If savings are demonstrated by keeping the existing separate devices that will be considered.

4. Floor Plans

Floor plans for Town Hall will be posted on the Town web site.

5. RFID FOB Devices currently in use

AWID KT Prox-Linc Proximity Key Tag, 125 kHz, Wiegand format. Typical number of keyed control users per device: 10.

TOWN OF OLD SAYBROOK, CONNECTICUT REQUEST FOR PROPOSAL

Copy – Print Maintenance and Supply Services Addendum 3 May 1, 2019

6. Length of Contract Correction (Section 8)

Section 8, "Length of Contract" refers to contract terms associated with maintenance / supplies services. Initial contract to be for one fiscal year (starting July 1, 2019) with option to renew the contract, with renegotiated fees/costs, on an annual basis.

Section 7, "Copier Leasing Requirements" includes length of contract considerations for copier leases.

7. Lease vs. Managed Print Services

Q: Is the Town only looking at 48 and 60 month leases for the MFD's or would the Town be open to a Managed Print Services agreement?

A: Please note that other than the printer-copier consolidation suggested in Addendum 2 it is not the intention of the Town to further consolidate print-copy devices, to eliminate local desktop/workgroup desktop print devices or to remove lightly-used features from existing copier locations.

Consideration will be given to potential cost savings related to adjustment of printer speed and/or duty cycle.

Consideration will be given to proposals that replace copiers with "not lease based" copier hardware options.

8. Supporting Existing Ricoh Copier Devices

Q: Is the intent for the existing Ricoh devices that have not expired to be managed by the incumbent provider or will those be managed separately until expiration?

A: TBD based upon overall cost. It is anticipated that the scale provided by combining maintenance / supplies services for copier and desktop print devices will result in a decreased overall cost. A secondary goal is to simplify support processes by establishing a single point of contact for maintenance and supply services for all devices.

9. Response Time

Q: Is the 4 hour response time an SLA per service call or is it the targeted average response across all service calls?

A: Across all service calls.

10. Copier Lease Contract

Q: Please provide copies of all current service and lease contracts.

A: Maintenance Terms and Conditions for desktop printers and copiers have been previously provided in Addendum 1. A sample of the standard De Lage Landen lease contract is attached.

u	Lage Landen Financial Services, Inc. Full Legal Name Town of Old Saybrook										Lease Agreeme				
LESSEE	Billing Address City							State		Zip	-		0) 395-31 ition to:	27	-
1	302 Main Street Old Saybrook Send Email Invoice To:							Purchas	se Order	06475 Requisition	Number			-	
2	Make		Model Number	Serial Number	Quantity	Descrip	lion /Attack	Sanara	to School	dule A If Nec	accand)				
EQUIT MENT	Ricoh		MPc2504		1		Copier	осрага	ile ouriet	Jule W II IVEC	essary)				
1															-
2	Number of Lease Lease Payments Plus Applicable Taxes						n of Lease			Frequency:	Monthl		terly 🗆 Oth		
INFURNIALIUN	60 \$157.62 *			Plus Applicable Taxes			Months	E	nd of Le	ase Option: ase Purchas	₩ FMV e Option sha	☐ 10% Il be FMV L	□ \$1 Inless anoth	Other_ er option is s	electe
במחו	* Plus Applicable Taxes					Security Deposit	(PLU	JS) Fi	rst Period				Total Payme		
	Lease Payment includes / fodes NOT include maintenance/service/supplies [check one] Lease payment may be adjusted for up front sales tax,				1		+		\$0.00	4	\$0.00		Enclosed	0.00	
the second secon	pagins on that date or a thereafter for the numinal thereafter for the numinal syou will have posse is Lease you will have posse is Lease you will have posse is Lease you will have posses is Lease you have a Silourchase option and y interest in the Equipercial Code ("UCC") filourchase option and y interest in the Equipercial Code ("UCC") filourchase option and y interest in the Equipercial Code ("UCC") filourchase option and Isability. OR FITNESS anties. You are require for all supplies and repletenance, service, and repletenance, service, and et al. In the Service program of Loss and Insurance and will not have to subject to any claims, of Closs and Insurance my loss occurs you are ent insured against al u will list us as the sole you do not provide su obtain such insurance make a profit. We are used in terminal of this of the service of	ny later of the person of the person of mossion of sinteriment cancell of the person o	date that we design on this indicated at the Equipment from the Equipment from the period as reasonably caled a month of 30 d ation, reduction, schase option, we vease is deemed to determine the statements on the Warranties: We RESS OR IMPLIE ARTICULAR PUR COST to keep the lease Payment lies ("Service"), nything to the consetor the Equipment of	to adjust the Lease paymen piler's estimate. You agree statements, other document esto adjust the Lease paymen piler's estimate. You agree statements, other document esto estatements of the case. We may increase the ent (10%) of the Lease Payment is not on-interest bearing. If you intated, If a payment is not 0.00, whichever is greater. You will pile and signed by us, andate (the "Commencement bove. Lease payments are orn the date of its delivery, of from the date of its delivery, of the date of	Date") and complete the complet	rate function ded	citing any iss being response to the control of the	private letained detained of constitution with a constitution wing, repart of constitution wing, repart of constitution wing, repart of constitution with a constitution of co	s sales, a sales	s) to your of or on a long read to your of on a gree to on able notice coment of a selling the hase Option on notice (to mm) of your chase all the chase all the chase all the chase option or on the chase option of your chase option or passes till a written coware and reshall assist that the Le LOC"). You tify you that description of the move of the many state or ond remedie will only be on the move counterpart in the Loc on the move counterpart in the Loc on the many state or on the move of the many state or on the move of the many state of the liable energy and the liable energy and the counterpart in the LOC on the many state or on the move of the many state of the liable energy and the liable	bligations. Y hat if notice he. You are a sony remedie e Equipmer n, and Ren our address intention to be e Equipmer n, and Ren our address intention to e Equipmer n, amounts the Equipmer n, amounts the Equipmer n, amounts the Equipmer n, amounts the Equipmer n, amounts are the Equipmer n, amounts are the Equipmer n, and a fine a Final sack is a Final sack in a Final sack is a Final sack in a Fin	to you, and ou remain of sale is less alle is less and in a consens and in a consens alle in our pass and in a consens and i	liable for an required by d to pay (f) is gall experience of the forest pay (f	st the loss or g out of you Lease. pay a Lease pay a Lease the entire be ble to us; (ii) icipated end lease paymonable collect or year or the eck or non-se (v) require a net proceed y deficiency. If the Equip determine, a net proceed y deficiency year or year of the eck or non-se of reposed at least 60 or piration of the Equipment of the Equipm	us (ai with a wiven, incurry i
	Ligal Name of Corporation Town of Old Saybrook					LESSOR	Accepted	cement		273 • FAX	: (800) 776 Leas	5-2329 ie Number			
5	Signature			in good working order at Date		Print	Name				Titi		The state of the s		
evid	d to the Lessee and the	e release	e and/or compror	the Lessee's obligations u e of acceptance and all off mise of any obligations of may be enforced by or for PA and I consent to non-e	the Lessee or the benefit o xclusive juris	any othe	r guarantoi	d to whi	ut relea	y be entitled sing me fro	d. I consent m my obliga	to any extentions. This	ensions or n s is a contin I by and cor	nodification of	grant